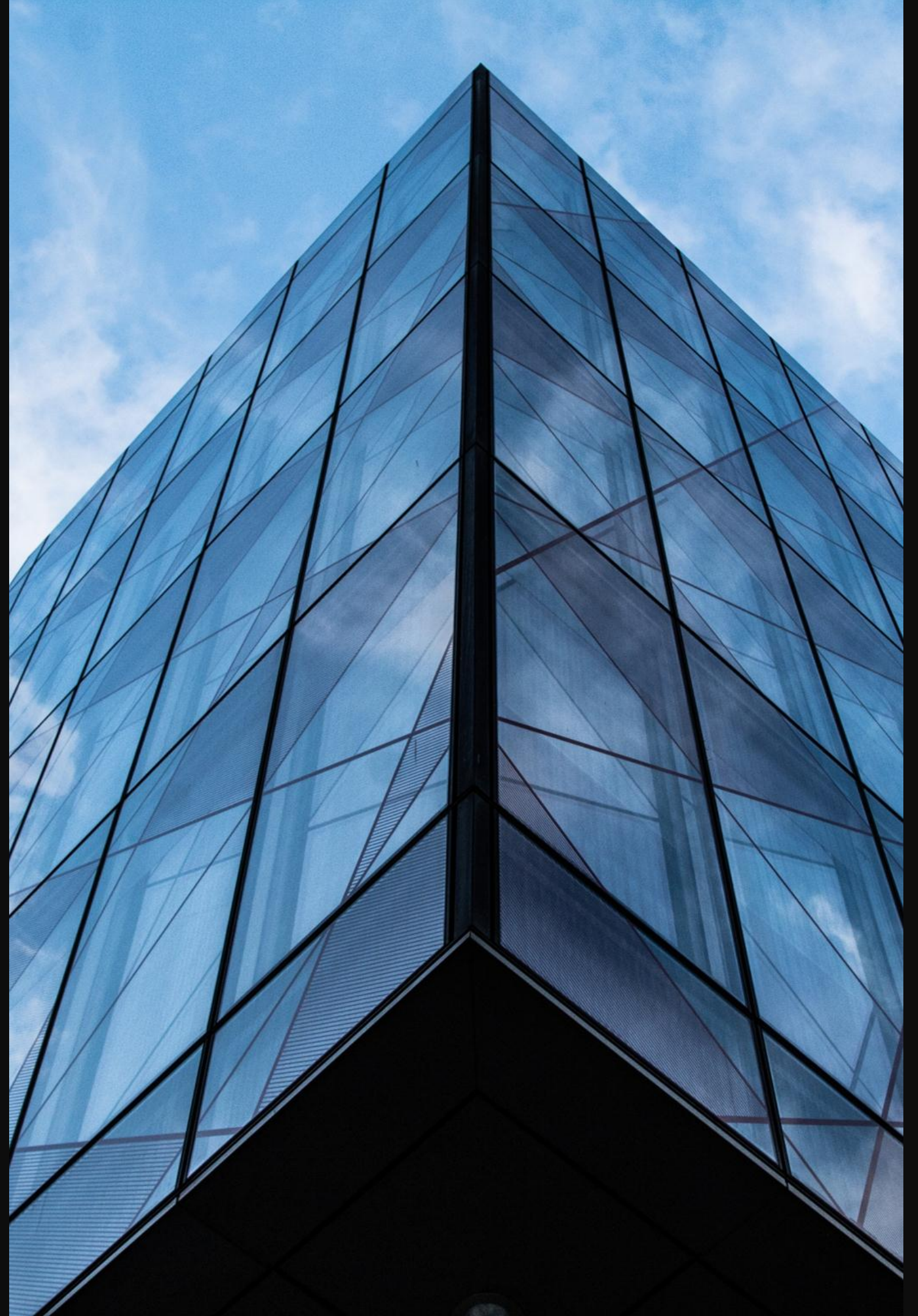


LESOFT

Lesoft Portfolio

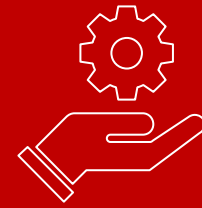
Subtitle

Presentation by:



Welcome to LeSoft:

Pioneering Digital Transformation



LeSoft, a subsidiary of **Leader Group**, is a trailblazer in developing innovative software solutions that empower businesses to navigate the ever-evolving technological landscape. We specialize in **AI, IoT, Cloud, and Automation**, delivering integrated, scalable solutions designed to enhance operational efficiency and drive digital transformation across various sectors.



Our suite of market-leading applications helps businesses streamline their operations, improve productivity, and stay ahead of the competition. By partnering with LeSoft, you gain access to a world of cutting-edge technology that not only optimizes your internal processes but also enables you to offer your clients the tools they need for sustainable growth and innovation.



At LeSoft, we work closely with resellers and partners who share our passion for quality, ensuring that businesses worldwide can benefit from our transformative software solutions. With LeSoft, you're not just adopting technology – you're embarking on a journey towards operational excellence.

TABLE OF CONTENTS

- Collaboration Apps
- Business Analytics & Reporting
- Enterprise Resource Planning (ERP)
- Operations Management
- Next-Gen Operations Management
- Customer Service & Support
- IT Service Management
- Customer Interaction Tools
- AI-Based Chatbot
- Document Management
- Fleet Management
- Surveillance & Monitoring
- Task Management
- IoT Integration & Automation
- Geospatial Solutions
- Investment & Asset Management
- Sustainability & Green Solutions
- Waste Management & Recycling



Collaboration Apps

LESOFT COLLABORATION SUITE

LeSoft Collaboration Suite enables seamless communication and efficient teamwork by combining real-time messaging, file sharing, and project management in one platform. It helps organizations stay connected and work more effectively.

Benefits

- Increased collaboration and productivity.
- Streamlined communication and file sharing.
- Centralized project management for better team coordination.



Key Features



- **Real-Time Messaging:** Instant communication between teams for faster decision-making.
- **File Sharing & Storage:** Secure cloud storage and easy document sharing.
- **Project Management:** Create tasks, assign responsibilities, and track progress.
- **Integration:** Easy integration with existing systems.

Business Analytics & Reporting

Infoore

Infoore is an advanced business analytics platform that transforms raw data into actionable insights. It helps organizations generate real-time reports, track key performance indicators, and drive data-driven decision-making.



Key Features

- **Custom Dashboards:** Build dashboards that track your business's most important KPIs.
- **Real-Time Reporting:** Generate instant reports for immediate insights.
- **Data Integration:** Integrate with multiple data sources, including cloud-based systems.
- **Predictive Analytics:** Forecast trends and future performance using AI.



Benefits

- Data-driven decision-making for improved business outcomes.
- Access to up-to-date, actionable business insights.
- Enhanced performance tracking and reporting.

Enterprise Resource Planning (ERP)

FOXERP

FOXERP is a comprehensive ERP suite built on ERPNext, designed to optimize business functions like finance, HR, procurement, and inventory. It helps businesses streamline workflows while ensuring compliance with local regulatory standards.



Key Features

- **Comprehensive ERP Integration:** Manage all business functions in one platform.
- **Regulatory Compliance:** Complies with local regulations, especially in Saudi Arabia.
- **Real-Time Data:** Instant access to accurate, up-to-date business information.
- **User-Friendly Interface:** Easy-to-navigate platform for all users.



Benefits

- Enhanced operational efficiency across all business functions.
- Simplified data management and decision-making.
- Full compliance with local regulatory standards.



Key Features

- **Ticket Management:** Track and resolve service requests efficiently.
- **Workflow Automation:** Automate routine tasks to save time and reduce errors.
- **GIS Integration:** Use geographic data for optimized route planning.
- **Real-Time Monitoring:** Track the status of tasks and issues in real time.



Benefits

- Improved operational efficiency and task management.
- Reduced delays and bottlenecks in service delivery.
- Streamlined workflows through automation.

Operations Management

Automax

Automax is a powerful operations management tool that improves workflows and enhances task management. Designed to manage service requests, dispatching, and other operational processes, it boosts efficiency and reduces manual errors.



Key Features

- **AI-Based Ticketing:** Automatically prioritize and assign tasks based on urgency.
- **Advanced Automation:** Automate complex workflows for increased productivity.
- **Real-Time Reporting:** Access detailed reports and performance metrics in real time.
- **Enhanced Dispatching:** Optimize dispatch decisions using advanced routing data.



Benefits

- Increased operational efficiency through smarter automation.
- Data-driven decision-making with real-time insights.
- Streamlined service management and task prioritization.

Next-Gen Operations Management

Automax

Automax is an enhanced version offering AI-powered automation, smarter task management, and detailed reporting. It gives businesses greater control over service requests and operational workflows.

Customer Service & Support

Cintrix

Cintrix is an advanced contact center solution that improves customer service interactions with features like IVRS, text-to-speech (TTS), and speech-to-text (STT). It integrates with Automax to enhance service ticket creation and management.



Key Features

- **IVRS Integration:** Efficient call routing based on customer queries.
- **TS & STT:** Improve interaction with text-to-speech and speech-to-text technology.
- **Real-Time Analytics:** Monitor call center performance and customer service metrics.
- **Integrated Ticketing:** Automatically generate service tickets for unresolved issues.



Benefits

- Faster response times with intelligent call routing.
- Enhanced customer interactions with speech to-text capabilities.
- Improved service performance tracking and reporting.

IT Service Management

Helpion

Helpion is a robust IT service management (ITSM) solution based on ITIL best practices. It helps businesses manage incidents, changes, and IT services efficiently while improving service quality and ensuring compliance.



Key Features

- **Incident Management:** Track and resolve IT incidents quickly.
- **Change Management:** Plan and manage IT changes efficiently.
- **SLA Management:** Ensure compliance with service level agreements.
- **Problem Management:** Identify and address recurring IT issues.



Benefits

- Faster incident resolution and improved service delivery.
- Efficient IT change management with reduced disruptions.
- Better tracking of service performance and SLA adherence.



Customer Interaction Tools

Chatbot

LeSoft's Chatbot provides a seamless customer interaction experience by integrating with platforms like Facebook, X, and WhatsApp. It connects with Automax to automatically create service tickets for more complex customer inquiries.

- **Multi-Platform Integration:** Engage customers on various platforms.
- **Instant Query Resolution:** Provide quick answers to simple customer queries.
- **Ticket Integration:** Automatically create service tickets for more complex issues.
- **Customizable Responses:** Personalize the chatbot to meet your business's needs.



Key Features

- Improved customer engagement with instant responses.
- Streamlined service ticket creation and issue tracking.
- Enhanced automation for better customer service efficiency.



Benefits

AI-Based Chatbotc

LeChatbot

LeChatbot uses advanced AI technology to deliver human-like conversations with customers. It integrates across websites, apps, and messaging platforms to provide 24/7 customer support and seamless user interaction.



Key Features

- **AI-Powered Conversations:** Engage customers with intelligent, human-like interactions.
- **Multilingual Support:** Support customers in their preferred language.
- **Omnichannel Integration:** Seamlessly connect across multiple platforms.
- **Voice & Text Interaction:** Support both voice and text communication for customer convenience.



Benefits

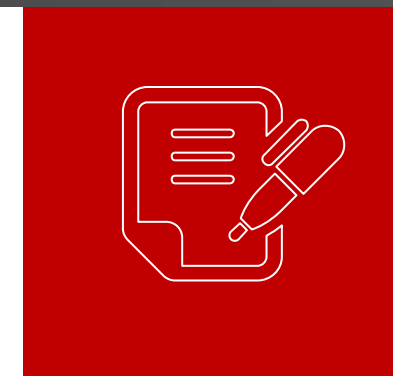
- Personalized customer interactions that enhance engagement.
- Scalable support for businesses of all sizes.
- 24/7 availability to enhance customer service and satisfaction.



Document Management

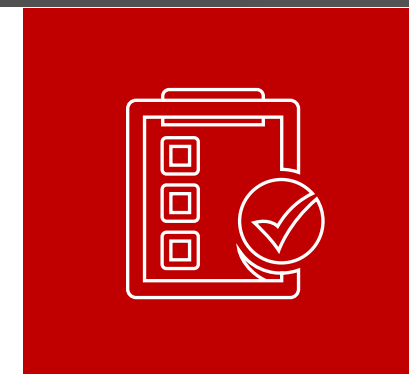
Documanta

Documanta is a robust document management system designed to streamline document organization, collaboration, and storage. It provides secure cloud-based storage and real-time collaboration tools, ensuring compliance and efficiency.



Key Features

- **Secure Cloud Storage:** Store documents safely and access them anytime.
- **Real-Time Collaboration:** Work together on documents in real-time.
- **Version Control:** Track document revisions and maintain data integrity.
- **Compliance Features:** Ensure adherence to organizational and regulatory standards.



Benefits

- Centralized and secure document storage.
- Enhanced team collaboration and productivity.
- Compliance with industry regulations and standards.

Fleet Management

Caguar

Caguar is an advanced fleet management solution that helps businesses monitor, track, and optimize their fleet operations. With GPS-enabled route optimization and real-time performance tracking, it reduces costs and improves fleet efficiency.



Key Features

- **Real-Time Tracking:** Monitor the location and movement of vehicles on a live map.
- **Route Optimization:** Use GPS data to reduce fuel costs and delays.
- **Vehicle Health Monitoring:** Track vehicle performance and schedule maintenance.
- **Reporting Tools:** Generate reports on fleet performance and usage.



Benefits

- Reduced fuel consumption and operational costs.
- Enhanced vehicle maintenance and performance monitoring.
- Optimized route planning for improved fleet efficiency.

Surveillance & Monitoring

UniCam

UniCam provides high-resolution video surveillance for businesses, ensuring real-time monitoring and data storage. It supports remote viewing and ensures compliance with security standards and regulations.



Key Features

- **High-Resolution Video:** Capture clear, detailed footage for enhanced security.
- **Real-Time Monitoring:** View live feeds and receive alerts for suspicious activity.
- **Remote Access:** Monitor cameras remotely via mobile or desktop.
- **Compliance Features:** Adhere to security and privacy regulations.



Benefits

- Improved security and asset protection.
- Real-time alerts for suspicious activities.
- Convenient remote access for continuous monitoring.

Key Features

- **Mobile Task Management:** Update and track tasks on the go with mobile access.
- **Real-Time Updates:** Receive instant updates on task progress and status.
- **Workforce Sync:** Sync with FoxHR to align tasks with workforce availability.
- **Custom Scheduling:** Create tailored schedules based on task priorities.

Benefits

- Improved task organization and scheduling.
- Real-time task tracking and progress monitoring.
- Better coordination between tasks and workforce.



OpWard Scheduler

OpWard Scheduler is a powerful task management system that helps businesses schedule, track, and monitor tasks in real-time. Integrated with FoxHR, it allows for better coordination and management of workforce availability.



Task Management

Discretal-IoT

Discretal-IoT offers seamless integration with IoT devices for real-time monitoring, automation, and data analysis. It empowers businesses to optimize operations and improve decision-making with actionable insights.

IoT Integration & Automation

Key Features



- **Real-Time Monitoring:** Collect data from IoT devices in real-time for immediate insights.
- **Device Integration:** Easily connect multiple IoT devices for comprehensive monitoring.
- **Automated Decisions:** Use AI-driven insights to automate operations.
- **Scalable Architecture:** Expand your IoT capabilities as your business grows.

Benefits



- Data-driven decision-making with real-time insights.
- Increased operational efficiency through automated processes.
- Scalable solution for future IoT expansion.

Geospatial Solutions

Mapper

Mapper is a GIS tool that helps businesses visualize, analyze, and manage spatial data. It supports urban planning, logistics, and environmental monitoring by providing geographic insights for informed decision-making.

Key Features

- **Spatial Data Management:** Organize and analyze spatial data effectively.
- **Mapping Tools:** Create custom maps for various business applications.
- **Multi-Projection Support:** Use different map projections tailored to your needs.
- **Customizable Features:** Personalize the platform to meet business requirements.



Benefits

- Improved decision-making using spatial data.
- Enhanced planning for logistics and urban development.
- Better data visualization for clear communication.



Investment & Asset Management

Fortunil

Fortunil is a comprehensive asset and investment management platform that enables businesses to track assets, investments, and financial transactions in real-time. It helps businesses make informed decisions to optimize portfolio performance.

Key Features



- **Investment Tracking:** Monitor asset performance and returns.
- **Real-Time Management:** Keep track of assets and investments with live updates.
- **Contract & Transaction Management:** Efficiently manage contracts and financial transactions.
- **Detailed Reporting:** Generate comprehensive reports on asset performance.

Benefits



- Better management of assets and investments.
- Real-time visibility into portfolio performance.
- Enhanced decision-making through robust financial reporting.

Sustainability & Green Solutions

Greenway

Greenway is a green energy management system that helps businesses monitor and optimize their energy usage, reduce carbon emissions, and improve sustainability efforts. It provides real-time insights into energy consumption and suggests areas for improvement.



Key Features

- **Energy Consumption Monitoring:** Track real-time energy usage across your organization.
- **Carbon Emission Reduction:** Identify and implement strategies to reduce carbon emissions.
- **Sustainability Analytics:** Get data-driven insights to improve sustainability efforts.
- **Energy Usage Reports:** Generate reports to assess energy efficiency and environmental impact.



Benefits

- Reduced energy costs through optimized usage.
- Enhanced environmental sustainability and carbon footprint reduction.
- Data-driven insights to help achieve sustainability goals.



Waste Management & Recycling

Ecocycles

Ecocycles is a smart waste management platform that integrates waste tracking, recycling, and disposal processes to ensure environmental sustainability. The platform helps businesses optimize waste management practices while promoting a circular economy.



Key Features

- **Waste Tracking:** Monitor and track waste production and disposal in real-time.
- **Recycling Optimization:** Identify opportunities for recycling and waste reduction.
- **Environmental Reporting:** Generate reports to track sustainability efforts and progress.
- **Compliance Management:** Ensure compliance with environmental regulations and standards.



Benefits

- Improved waste management and resource optimization.
- Reduced environmental impact with efficient recycling and disposal.
- Compliance with local and international waste management regulations

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Thank You

